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PROTECTION AND PERMANENCY TRANSMITTAL LETTER, 26-19

TO: Service Region Administrators
Service Region Administrator Associates
Service Region Clinical Associates
Regional Program Specialists
Family Services Office Supervisors

FROM: Kelli Root, Assistant Director II
Division of Protection and Permanency

DATE: August 24, 2026

SUBJECT: SOP C7.12 and SOP C7.45

This transmittal letter notifies staff of edits to [SOP C7.12 Timeframes for All Out-of-Home Care \(OOHC\) Cases](#) and [SOP C7.45 Photography, Video, or Audio Recording of a Child in Out-of-Home Care \(OOHC\)](#).

If you have questions regarding this SOP edit, you may refer to the [PPTL 26-19 Statement of Consideration \(SOC\) for SOP C7.12 and SOP C7.45](#).

Please remember to use CHROME as the browser when accessing the SOP manual.

If you have questions regarding this transmittal letter, please contact:

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